

## Red Cross Initiates Background Checks for All Employees & Volunteers

**Dear Red Cross Volunteers:** We would like to share with you, the volunteers and supporters of the Greater Kalamazoo Area Chapter of the American Red Cross, details of the new background checking initiative being implemented across all units of the American Red Cross. Jack McGuire, Interim President and CEO of the American Red Cross, and Kate Forbes, National Chair of Volunteers, described the need for this new policy:

*“Background checks have been an area of focus at the American Red Cross for many years but it was not until last year’s hurricanes that our weakness in this area was exposed, as evidenced by publicized examples of fraud and waste. ...[O]ur excellent work and service to those in need were overshadowed by negative stories of individuals abusing our internal systems. With the 2006 hurricane season upon us, we believe that in order to maintain the trust of the American people and provide them with the best quality service, all Red Cross employees and volunteers must be background-checked according to standards being implemented across the entire organization.”*

The initiative was launched by American Red Cross national headquarters in July. It requires **all** Red Cross employees and registered volunteers to undergo national background checks through a single, designated vendor. If you are a volunteer applicant, or are a current Red Cross employee or volunteer who has never completed a national Red Cross background check, you must do so **before October 31, 2006**.

An informational letter on the background check policy and procedures has been sent to the Chapter’s volunteers who need to undergo the check. Additional questions and answers are provided here, and on page 2 of this issue of *Crosslinks*, to help clarify the issues involved. **If you have additional questions, or need help completing the background check, please contact our Chapter’s background check administrator, Vicki Eichstaedt, at (269) 353-6180, ext. 169.**

### **Q. What is the National Background Check Office?**

**A.** The National Background Check Office (NBCO) is a new office at national headquarters established to administrate this new initiative. All NBCO team members are available to help unit administrators, employees, volunteers, applicants, service regions, and other Red Cross offices with any issues or concerns that arise during this process. The NBCO’s e-mail is [backgroundchecks@usa.redcross.org](mailto:backgroundchecks@usa.redcross.org) and its toll-free telephone number is (800) 507-3960 (Mon. – Fri., 8:00 a.m. – 7:00 p.m. ET).

### **Q. What members of the Red Cross are covered by this initiative?**

**A.** All current employees and volunteers, 18 years of age and older, who never received a Red Cross national background check and all applicants for employment and candidates to volunteer must undergo background checks under this initiative. The state-level background checks our Chapter established a few years ago are not sufficient to meet the new national policy.

### **Q. What is included in the minimum Background Check Standard?**

**A.** The Red Cross has established a minimum Background Check Standard that is required for employment or volunteer work with the organization. The Background Check Standard includes verifying each individual’s Social Security number as well as reviewing his or her national criminal file for the past 7 years (in most states.) The national criminal file includes sex offender registries from most states, prison parole and release files, state criminal record repositories, the Federal fugitive file, and other proprietary information. **This background check does not include a consumer credit report check.**

### **Q. Does the background check include researching the state Sex Offender registries?**

**A.** Yes. The vendor includes a search of sex offender registries in all states. If an individual is listed on a sex offender registry, he or she will not be able to work for or volunteer for the Red Cross, even if the crime committed occurred more than 7 years ago.

### **Q. How will I know if my background check has cleared?**

**A.** All individuals who have completed a clear background check will receive notification from their unit of affiliation. In addition, they will receive a certificate and identifying code from the vendor that will allow them—and any other potential employer, landlord, or lender to whom they provide the code—to review the results of the background check on a secure website.

*New Background Check Policy Information, continued...*

**Q. Are Disaster Services Human Resources (DSHR) members included in this new background checking process?**

A. Yes. All incoming DSHR candidates must meet the minimum Background Check standard as well as produce a valid state-issued driver's license.

**Q. If I already cleared my DSHR background check, do I need to initiate another background check?**

A. No. If your clear background check is reflected in the DSHR system, you do not need to initiate a new background check.

**Q. How often will background checks be run? Are we doing this just once?**

A. At this time, background checks will be completed once for all employees and volunteers. All new volunteers must complete the national background check before they can be placed into a volunteer position. Potential employees must complete the national background check before they can be hired.

**Q. Why did we decide to use MyBackGroundCheck.com?**

A. MyBackGroundCheck.com is a large background check vendor with a product tailored to the screening requirements of large organizations. Established in January 1994, it is a current member of the Better Business Bureau with no registered complaints to date. The Red Cross researched approximately a dozen national background check vendors before choosing MyBackGroundCheck.com, using such criteria as vendor responsiveness, demonstrated ability to develop a product compatible with the Red Cross business model, competitive pricing and demonstrated integrity and security.

**Q. What happens to the information?**

A. Information from the background checks will be archived at national Red Cross headquarters, not the vendor.

**Q. How will Social Security numbers and other identifying information be protected to remain confidential?**

A. All Social Security numbers and other identifying information submitted for background check purposes are maintained in confidential electronic files. Red Cross professionals reviewing background check results will have access through a password-protected system. Social Security numbers will be immediately encrypted for extra security.

**Q. Who will have access to the background check results?**

A. Only local unit administrators, who will have password-protected access to the information, and the National Background Check Office staff as necessary.

*Instructions for Requesting the Required Red Cross Background Check*

**REQUESTING A BACKGROUND CHECK ONLINE FROM YOUR HOME COMPUTER (You must use Microsoft's Internet Explorer software as your home Internet browser to do so):**

1. Visit the vendor's website at <http://www.mybackgroundcheck.com/arcvts/>.
2. Read with care your rights and provide your consent, as prompted, to the background check.
3. Enter personal information as requested, which includes your name, date of birth, Social Security number, your mother's maiden name and your driver's license number (if you have one). **\*\*In Michigan there is no issue date on the Driver's License; however you must enter the expiration date.\*\***
4. This information is completely confidential and the only record the Red Cross will have is that you have passed the check. Only in the case of a possible adverse action will the Red Cross receive any other information – and you will receive the identical information. You may appeal any adverse action report if the information is incorrect. The period of time that the check covers is retroactive for seven (7) years.
5. Wait to hear about the results from Vicki Eichstaedt (unit administrator) and/or the vendor.
6. If you dispute the results of the background check for any reason, follow the instructions provided by the vendor.

**REQUESTING A BACKGROUND CHECK BY VISITING THE CHAPTER:**

1. **Call Vicki Eichstaedt at (269) 353-6180, ext. 169, and make an appointment to do the check. (No walk-ins, please.)**
2. When you arrive at the Chapter make sure you have the personal information (listed above) with you. Vicki can sit with you at a Chapter computer if you like, and assist you as much, or as little, as is necessary for you to enter the request for a check. ***It is very easy, and takes less than 10 minutes.***

# Highlights from the Chapter's Annual Meeting / Volunteer Recognition Luncheon



Robert L. Johnson

On June 27, a wonderful group of the Chapter's volunteers joined staff members and board members for the Chapter's Annual Meeting and Volunteer Recognition. The two events were combined into one luncheon celebration this year. In addition to hearing from the Chapter's leadership on the achievements and challenges of the just-completed fiscal year, guests were able to welcome new board members and congratulate the volunteers receiving this year's special awards. Our recipients are:

- Volunteer of the Year** - Robert L. Johnson
- Leadership Volunteer of the Year** - Robert L. Perkins
- Rookies of the Year** - Karen Kiker, Richard Martinovich and Lindsay O'Neill

**Certificates of Appreciation** were awarded to: Carrie Webber, Tom Ellison, Stuart Eddy, Ken Reiger and Nick Rutledge.

**Community Recognition Awards** went to: Michael Palmer, the Kalamazoo Jaycees, Senior Services Volunteer Bulk Mailing Teams, Target Distribution Center Employees and the Twin Cities Jaycees.



**Photos:** (Above left), Senior Services volunteers **Nancy Rowlett** and **Tonia Lage** represented the dozens of Bulk Mailing team members who process the Chapter's big mailings--including *Crosslinks!* (Above right) Portage Northern graduate **Alex Schmiede** poses with his Dad & Mom, and Juanita Holley (on behalf of State Representative Alexander Lipsey) as he receives the 2006 Mabel Chase Scholarship. (Adjacent left) **Karen Kiker** receives one of the Rookie of the Year awards from Development Director Sean McCann.

## Welcome Board Members

The Annual meeting was the time to welcome seven new members to the Chapter's Board of Directors.

**Lynne Cowart**, Assistant Superintendent of Instruction for the Kalamazoo Regional Educational Service Agency (KRESA).

**Robert Hudson**, Deputy Chief, Portage Fire Department.

**Juan R. Muniz**, General Manager, WLLA-TV.

**Steven Ossewaarde**, Senior Vice President, Wachovia Securities.

**Armando Romero**, Owner of Enlace Services.

**Thomas O. Schlueter**, President and Chief Executive Officer, Keystone Community Bank.

**Gillian Stoltman**, Veterinary Medicine Research & Development, Pfizer, Inc.

The Chapter also welcomes back four volunteers returning to the board this year following a break in their board membership. They are: **Joe Gagie, Margaret Patton, Robert Perkins and Marie Stevens.**

The Chapter's continuing board members are: **Robert Capp, Robert Cinabro, John Gore, Ted Hartridge, Bruce Kocher, Scott Koenigsfeld, Huan Le, Laura Lentenbrink, Brian Scribner, Bertha Stewart, Richard Van Enk and James Walter.**

**Don Werme** serves as an Ex-Officio board member as a member of the Michigan American Red Cross State Service Council.

The Chapter sincerely thanks these community volunteers for their service and their dedication to the Red Cross mission!

## COURSE DESCRIPTIONS

### Client Assistant Cards (CAC):

**Caseworkers-** This on-line course introduces participants to the procedures required to issue & activate CACs for local or national disaster operations.

### Client Casework: Emergency

**Assistance-** Trains Red Cross casework volunteers on proper client interviews and procedures for providing emergency aid.

### Community Services Overview-

*(Formerly called Mass Care)* An overview of Community Services workers' tasks and how to deliver excellent service.

### Disaster Action Team (DAT)

**Orientation-** Outlines the expectations of a DAT member.

### ERV Training-

Prepares volunteers to drive and maintain our Emergency Response Vehicle.

### Fulfilling Our Mission:

#### Translating Your Compassion into Community Action-

Introduces potential disaster volunteers to the role of the Red Cross in the community's plan for preparing for, responding to and recovering from disasters.

### Fundamentals of Disaster

**Assessment-** This partially on-line course explores related preparedness tasks, and explains how to collect and communicate assessment information in support of management and service delivery decisions.

**Introduction to Disaster-** This video-based course provides the fundamental information about disaster, the community response, and the role of the Red Cross.

*This course is a prerequisite to all other disaster training.*

### Shelter Operations &

**Simulation-** Prepares participants to effectively manage a mass care shelter and provides participants an opportunity to practice the knowledge and skills needed to operate a shelter.

## Greater Kalamazoo Area Disaster Training Schedule October-November-December 2006

\*Prior to taking any of the courses listed here students must complete the **Introduction to Disaster** course.

**Introduction to Disaster** is available on-line at [www2.redcross.org/flash/course01\\_v01/](http://www2.redcross.org/flash/course01_v01/) For questions about this course please contact Erin at (269) 353-6180, ext. 113.

You can complete Introduction to Disaster on your home computer, but we recommend that you have a cable, T-1, satellite or other high-speed modem to do so. *A basic dial-up internet connection will be exceedingly slow in handling this presentation.* **You may come to the Chapter and use our computers, with high speed Internet connection for this class! Call Erin to schedule.**

To schedule your enrollment in any of these classes, please call Erin Tarnutzer at (269) 353-6180, ext. 113.

### Fundamentals of Disaster Assessment

Saturday, November 4 8:30 am - 5:30 pm

### Fulfilling Our Mission

Friday, October 20 6:00 - 7:30 pm  
Friday, December 1 6:00 - 7:30 pm

### Client Casework: Emergency Assistance

Saturday, October 21 9:00 am - 4:00 pm  
Saturday, December 2 9:00 am - 4:00 pm

### Client Assistance Cards: Caseworkers

Sunday, October 22 9:00 am - noon  
Sunday, December 3 9:00 am - noon

### Disaster Action Team Orientation

Sunday, October 22 1:00 - 4:00 pm  
Sunday, December 3 1:00 - 4:00 pm

### Emergency Response Vehicle Training (ERV: Ready, Set, Roll!)

Monday, October 23 6:00 - 10:00 pm  
Monday, December 4 6:00 - 10:00 pm

### Community Services Overview

Wednesday, October 25 6:00 - 9:00 pm  
Wednesday, December 6 6:00 - 9:00 pm

### Shelter Operations/Simulation

Thursday, October 26 6:00 - 10:00 pm  
Thursday, December 7 6:00 - 10:00 pm

## Get Involved: International Measles Initiative

*By Tim Bougie, Education Implementation Coordinator*

**T**he International Services Committee of the Greater Kalamazoo Area Chapter needs your time, energy, and creativity to help support the **Measles Initiative** efforts in our area. "What can I do," you ask? The answer is: plenty!

Since 2003, more than 23 million children younger than five have suffered from measles, and more than 480,000 have died. The surviving children may still suffer from painful irritations of the skin, abdomen, cornea and lungs. Other conditions include blindness and diarrhea. Measles, a problem all but forgotten in most of the developed world, still preys on victims in much of Africa and parts of Asia, but there is hope. For less than \$1 US, a child can be completely vaccinated against one of the world's most preventable diseases.

With the combined efforts of the American Red Cross, CDC, UN Foundation, World Health Organization and UNICEF, over \$144 million has been raised and utilized to save more than 500,000 lives since 1999.

The International Services Committee is looking for new members to help educate the community on these efforts and to raise funds to directly contribute to the worldwide measles/malaria efforts. The **Measles Initiative** uses these funds to help vaccinate millions of children, and to provide insecticide-treated nets for malaria prevention, vitamin A and deworming medicine and polio vaccines.

Please help us in our efforts by volunteering with us via school activities, fundraisers, developing sub-committees and other community involvement activities. For more information about the Greater Kalamazoo Area Chapter's International Services Committee, please call Anne Howley-O'Brien at (269) 353-6180, ext. 112, or email [obrien@greaterkzooedcross.org](mailto:obrien@greaterkzooedcross.org).

# CSTalk

by Doug Thompson,  
Director of Community  
Services & Training

The date I'm writing this is August 25, 2006. A buddy of mine likes to say, "There is a time before which you know something."

August 25, 2005, was a time before which we knew what we were about to be asked to do.

I know of no one involved in last year's hurricane response not permanently changed by that experience. Most changes I see have been for the better.

As an organization I feel we're stronger and more nimble; that, despite the criticisms aimed our way, we have survived and grown.

One of the effects of trying to be "nimble" is the amount of information and the speed of changes implemented in the Red Cross. When I log on to the National Red Cross internal web site, *CrossNet*, I first go to the page titled "Daily Log". This is where items of major significance are posted. Daily Disaster Operations reports, reports of international responses and issues, changes in training, policies or procedures are all linked here.

Between August 1 and this writing there are more than 80 items listed on the Daily Log. This is not uncommon.

It becomes increasingly necessary, yet increasingly difficult to read, analyze, sort and share the information that is most important or of highest current priority.

*CrossNet* is a secure, internal, Red Cross site and as such requires a username and password be issued to each person needing access. If you don't have such access and want it, please let me know. To submit the request I need your name, a contact telephone number and your preferred e-mail address. You can e-mail me the request if you wish, to [thompson@greaterk-zooredcross.org](mailto:thompson@greaterk-zooredcross.org).

## Disaster Services Human Resources (DSHR) Pre-deployment Fair

On August 17 we had a successful gathering of about 70 of our local DSHR members to get as many ready for deployment as we could. DSHR is the national disaster response members' roster. With the potential for increased response needs this time of year we wanted to have our people ready. Thanks to all who planned this event and all who attended. See photo highlights at right.



(Above) Pre-deployment Fair attendees enjoy refreshments and gather information. (Below) Long-time DSHR volunteer & Chapter DAT member Earl Hall chats with Elaine Johnson and Doris Alers.



## Thanks to Best Buy & Circuit City!

The Chapter wants to send out a special "Thank You!" to **Best Buy** and **Circuit City** in Portage for their recent donations. Their gifts toward needed electronics upgrades at the Chapter are much appreciated and help us to deliver our services more effectively. Kudos also go to Richard Martinovich, Chapter volunteer, who helped secure the donations.

## Cyclists Raise Funds for Red Cross

On a beautiful Sunday in July nearly a dozen cyclists biked the 34 miles from Kalamazoo to South Haven to raise funds for Red Cross. **Tim Bunch**, with help from his wife **Theresa** and sponsorship from his company, **Secure Start Inspections**, organized this first annual "MI Ride for Red" fundraiser. With break stations along the way and support from many local businesses, the inaugural ride raised over \$1,000 for our Chapter! Tim, Theresa and the cyclists are true Red Cross Heroes for putting their legs, bikes and enthusiasm to work to help others in need. The Chapter sincerely appreciates their efforts!

## Kalamazoo County – October 2006

Mon., Oct. 2	Noon-5:45 pm	Gilmore Ctr. for Health Ed., Health Care Plaza. Park in Jasper St. Ramp
Mon., Oct. 2	10:15 am-4:00 pm	Greater Kalamazoo Assoc. of Realtors, 5830 Venture Park, <i>(closed to public)</i>
Thurs., Oct. 5	Noon-5:45 pm	“O” Drive @ ARC Chapter, 5640 Venture Ct. <b>Appt. only: 353-6180</b>
Fri., Oct. 6	11:30 am-5:15 pm	KRESA offices, 1819 E. Milham Rd. <i>(closed to public)</i>
Fri., Oct. 6	Noon-5:45 pm	Borgess Health & Fitness, 3025 Gull Rd. <b>Appt. only: 552-2200</b>
Mon., Oct. 9	Noon-5:45 pm	Portage Community Outreach Center, 7130 S. Westnedge Ave.
Mon., Oct. 9	Noon-5:45 pm	Calvary Reformed Church, 7829 S. 5th St., Mattawan
Mon., Oct. 9	1:00-6:45 pm	S.W.A.T. Fitness, 5033 Sports Drive, Suite 200, Oshtemo <i>(staff &amp; members)</i>
Tues., Oct. 10	1:00-6:45 pm	Richland Presbyterian Church, 8047 Church St., Richland
Wed., Oct. 11	9:00 am-2:45 pm	Galesburg/Augusta High School, 1075 North 37th St., Galesburg
Wed., Oct. 11	9:00 am-2:45 pm	State Farm Insurance, 5564 Portage Rd. <i>(closed to public)</i>
Thurs., Oct. 12	Noon-5:45 pm	ARC Chapter House, 5640 Venture Ct. <b>Appt. only: 353-6180</b>
Fri., Oct. 13	Noon-5:45 pm	Fourth Reformed Church, 6339 Atlantic Ave., Oshtemo
Mon., Oct. 16	Noon-5:45 pm	Borgess Health & Fitness, 3025 Gull Rd.
Mon., Oct. 16	11:00 am-4:45 pm	WMU Bernhard Center – <b>Fall Blood Challenge vs. CMU</b>
Tues., Oct. 17	1:00-6:45pm	WMU TBA – <b>Fall Blood Challenge vs. CMU</b>
Wed., Oct. 18	1:00-6:45 pm	WMU Henry Hall – <b>Fall Blood Challenge vs. CMU</b>
Thurs., Oct. 19	1:00-6:45 pm	WMU TBA – <b>Fall Blood Challenge vs. CMU</b>
Fri., Oct. 20	9:00 am-2:45 pm	Graphic Packaging, 1500 N. Pitcher St. <i>(closed to public)</i>
Fri., Oct. 20	11:00 am-4:45 pm	WMU Ernest Burnham Hall – <b>Fall Blood Challenge vs. CMU</b>
Mon., Oct. 23	1:00-6:45 pm	Third Christian Reformed Church, 2400 Winchell Ave.
Mon., Oct. 23	1:00-6:45 pm	Portage Free Methodist Church, 1715 W. Centre St.
Mon., Oct. 23	Noon-5:45 pm	Westwood United Methodist Church, 538 Nichols Rd.
Mon., Oct. 23	1:00-6:45 pm	WMU TBA – <b>Fall Blood Challenge vs. CMU</b>
Tues., Oct. 24	11:00 am-4:45 pm	WMU Bernhard Center – <b>Fall Blood Challenge vs. CMU</b>
Tues., Oct. 24	10:15 am-4:00 pm	Stryker Instruments, 4100 E. Milham Ave. <i>(closed to public)</i>
Wed., Oct. 25	1:00-6:45 pm	WMU TBA – <b>Fall Blood Challenge vs. CMU</b>
Wed., Oct. 25	10:15 am-4:00 pm	DesignWare, One Paper Place, <i>(closed to public)</i>
Thurs., Oct. 26	1:00-6:45 pm	WMU College of Health & Human Services - <b>Blood Challenge Ends</b>
Thurs., Oct. 26	8:00 am-1:45 pm	Comstock High School, 2107 N. 26th St., Comstock
Thurs., Oct. 26	1:00-6:45 pm	ARC Chapter House, 5640 Venture Ct. <b>Appt. only: 353-6180</b>
Mon., Oct. 30	10:00 am-3:45 pm	Radisson Plaza Hotel, 100 W. Michigan Ave. <u>No free parking</u>

## Kalamazoo County – November 2006

Thurs., Nov. 2	11:00 am-4:45 pm	Portage District Library, 300 Library Lane
Fri., Nov. 3	10:15 am-4:00 pm	AT&T, 133 W. Lovell St. <i>(closed to public)</i>
Mon., Nov. 6	Noon-5:45 pm	Gilmore Ctr. for Health Ed., Health Care Plaza. Park in Jasper St. ramp
Mon., Nov. 6	Noon-5:45 pm	“O” drive @ ARC Chapter, 5640 Venture Ct., <b>Appt. only: 353-6180</b>
Tues., Nov. 7	8:00 am-1:45 pm	Eaton Corp., 40th St. <i>(closed to public)</i>
Tues., Nov. 7	10:00 am-3:45 pm	WMU TBA
Wed., Nov. 8	Noon-5:45 pm	Kellogg Biological Station, 3700 E. Gull Lake Dr., Hickory Corners
Thurs., Nov. 9	Noon-5:45 pm	ARC Chapter House, 5640 Venture Ct. <b>Appt. only: 353-6180</b>
Mon., Nov. 13	Noon-5:45 pm	Portage Community Outreach Center, 7130 S. Westnedge Ave.
Mon., Nov. 13	Noon-5:45 pm	Parkview Hills Clubhouse, 3707 Greenleaf Circle
Wed., Nov. 15	8:00 am-1:45 pm	Parchment High School, 1916 East G Ave.
Wed., Nov. 15	11:00 am-4:45 pm	Olympia Career Training Inst., 5177 W. Main St. <i>(closed to public)</i>
Thurs., Nov. 16	11:00 am-4:45 pm	WMU TBA
Fri., Nov.17	Noon-5:45 pm	Vicksburg United Methodist Church, 217 S. Main St., Vicksburg
Wed., Nov. 22	10:00 am-3:45 pm	ARC Chapter House, 5640 Venture Ct., <b>Appt. only: 353-6180</b>
Fri., Nov. 24	TBA	Moose Lodge #88, 9650 Portage Rd., <b>Give Thanks Blood Drive!</b>
Mon., Nov. 27	Noon-5:45 pm	Westwood United Methodist Church, 538 Nichols Rd.
Mon., Nov. 27	Noon-5:45 pm	Borgess Health Alliance 1701 Gull Rd., Lawrence Ed. Center
Tues., Nov. 28	11:00 am-4:45 pm	WMU Bernhard Center
Tues., Nov. 28	1:00-6:45 pm	Prairie Baptist Church, 11210 East PQ Ave., Scotts
Tues., Nov. 28	Noon-5:45 pm	Faith Church, 7200 Angling Rd., Portage
Tues., Nov. 28	1:00-6:45 pm	West Hills Athletic Club, 2001 South 11th St. <i>(staff &amp; members)</i>

## Kalamazoo County – December 2006

Mon., Dec. 4	Noon-5:45 pm	Gilmore Ctr. for Health Ed., Health Care Plaza. Park in Jasper St. ramp
Mon., Dec. 4	Noon-5:45 p.m.	Phoenix University, 8175 Creekside Dr., Portage
Wed., Dec. 6	9:00 am-2:45 pm	Nazareth Complex, 3299 Gull Rd. <i>(closed to public)</i>
Thurs., Dec. 7	Noon-5:45 pm	ARC Chapter House, 5640 Venture Ct. <b>Appt. only: 353-6180</b>

# Blood Drive Schedule For October November December 2006

Schedule  
subject  
to change.

Please call  
(269) 353-6180 or  
(800) 382-6382,  
or visit our  
web site to  
confirm dates,  
times & locations.

Web site:  
www.  
greaterkzoo  
redcross.org

A serious shortage of nearly every blood type has plagued our area and much of the nation since early spring. Local supplies of Type O blood have often been at less than half-a-day's needs! Please give blood as often as you can, and recruit others to give also. Every pint can help to save three people's lives--perhaps even someone you love!

## Kalamazoo County – December 2006, *continued*

Mon., Dec. 11	Noon-5:45 pm	Portage Community Outreach Center, 7130 S. Westnedge Ave.
Wed., Dec. 13	12:30-6:15 pm	Oshtemo Township Hall, 7275 West Main St.
Wed., Dec. 13	Noon-5:45 pm	Schoolcraft American Legion Post #475, 425 E. Clay St., Schoolcraft
Thurs., Dec. 14	Noon-5:45 pm	ARC Chapter House, 5640 Venture Ct. <b>Appt. only: 353-6180</b>
Thurs., Dec. 14	9:00 am-2:45 pm	National City Bank, One National City Bank Ln. ( <i>closed to public</i> )
Mon., Dec. 18	Noon-5:45 pm	Borgess Health Alliance 1701 Gull Rd., Lawrence Education Ctr.
Mon., Dec. 18	1:00-6:45 pm	Prince of Peace Lutheran Church, 1747 W. Milham Ave.
Tues., Dec. 19	Noon-5:45 pm	Grace Christian Reformed Church, 1724 Whites Rd.
Tues., Dec. 19	10:15 am-4:00 pm	Stryker Medical, 3800 E. Centre Ave. ( <i>closed to public</i> )
Wed., Dec. 20	10:15 am-4:00 pm	Plante & Moran/Stryker, 750 Trade Center Way ( <i>closed to public</i> )
Wed., Dec. 20	9:00 am-2:45 pm	Dana Corp., 6938 Elm Valley Rd. ( <i>closed to public</i> )
Fri., Dec. 22	Noon-5:45 pm	<b>HOLIDAY DRIVE @ the Radisson Plaza Hotel &amp; Suites, 100 W. Michigan Ave. <u>Free parking in Radisson ramp when ticket is stamped.</u></b>
Fri., Dec. 22	11:00 am-4:45 pm	Graphic Packaging, 1500 N. Pitcher St. ( <i>closed to public</i> )
Tues., Dec. 26	Noon-5:45 pm	Westwood United Methodist Church, 538 Nichols Rd.
Thurs., Dec. 28	1:00-6:45 pm	ARC Chapter House, 5640 Venture Ct. <b>Appt. only: 353-6180</b>
Fri., Dec. 29	Noon-5:45 pm	Skyridge Church of the Brethren, 394 S. Drake

## Allegan County – October-November-December 2006

Tues., Oct. 3	Noon-5:45 pm	Church of God, Kalamazoo Ave & M-89, Otsego
Fri., Oct. 5	Noon-5:45 pm	Plainwell Community Center, 798 E. Bridge St., Plainwell
Thurs., Oct. 12	Noon-5:45 pm	Hamilton Reformed Church, 3554 Main St. (M-40), Hamilton
Fri., Oct. 13	Noon-5:45 pm	Open Door Reformed Church, 1683 142nd Ave., Dorr
Thurs., Oct. 19	11:30 am-5:30 pm	Allegan General Hospital, 555 Linn St., Allegan
Mon., Oct. 23	8:00 am-1:45 pm	Wayland High School, 870 E. Superior, Wayland ( <i>closed to public</i> )
Thurs., Oct. 26	8:00 am-1:45 pm	Fennville High School, 4 Memorial Dr., Fennville ( <i>closed to public</i> )
Tues., Oct. 31	Noon-5:45 pm	Trinity Lutheran Church, 1235 135th Ave., Wayland
Tues., Nov. 7	8:00 am-1:45 pm	Allegan Area Technical Center, 2891 116th Ave., Allegan ( <i>closed to public</i> )
Thurs., Nov. 9	Noon-5:45 pm	Griswold Auditorium, Hubbard St., Allegan
Fri., Nov. 17	9:00 am-2:45 pm	Martin High School, 1556 Chalmers, Martin ( <i>closed to public</i> )
Tues., Nov. 21	Noon-5:45 pm	United Methodist Church, 969 E. Allegan Rd., Martin
Mon., Nov. 27	8:00 am-1:45 pm	Otsego High School, 540 Washington St., Otsego ( <i>closed to public</i> )
Wed., Nov. 29	11:00 am-4:45 pm	ABC Auto Auction, 4758 Division, Moline
Thurs., Nov. 30	Noon-5:45 pm	Plainwell Community Center, 798 E. Bridge St., Plainwell
Mon., Dec. 4	2:30-8:15 pm	Hopkins High School, 215 Clark St., Hopkins ( <i>closed to public</i> )
Thurs., Dec. 7	Noon-5:45 pm	Hamilton Reformed Church, 3554 Main St.(M-40), Hamilton
Fri., Dec. 8	Noon-5:45 pm	Open Door Reformed Church, 1683 142nd Ave., Dorr
Fri., Dec. 15	10:00 am-3:45 pm	Perrigo, 515 Eastern Ave., Allegan ( <i>closed to public</i> )
Tues., Dec. 19	Noon-5:45 pm	Douglas Community Church, 6780 Wiley Rd., Douglas
Wed., Dec. 20	11:00 am-4:45 pm	Allegan General Hospital, 555 Linn St., Allegan
Thurs., Dec. 21	Noon-5:45 pm	Otsego Moose Lodge, 740 Lincoln Rd. (M-89), Otsego
Sat., Dec. 23	9:00 am-2:45 pm	First Church of God, 1313 Marshall St., Allegan

## St. Joseph County – October-November-December 2006

Tues., Oct. 3	10:00 am-3:45 pm	St. Joseph County ISD, 62445 Shimmel Rd., Centreville
Wed., Oct. 4	11:30 am-5:15 pm	Burr Oak Tool & Die, 405 W. South St., Sturgis ( <i>closed to public</i> )
Wed., Oct. 4	11:00 am-4:45 pm	Light & Life Wesleyan Church, 15765 Hoffman Rd., Three Rivers
Thurs., Oct. 5	Noon-5:45 pm	New Life Assembly of God Church, 204 N. Blackstone, Colon
Thurs., Oct. 5	9:00 am-2:45 pm	Burr Oak Tool & Die, 405 W. South St., Sturgis ( <i>closed to public</i> )
Fri., Oct. 6	Noon-5:45 pm	Crossroads Missionary Church, 22605 M-60, Mendon
Mon., Oct. 9	Noon-5:45 pm	Sturgis Wesleyan Church, 907 N. Nottawa, Sturgis, <b>Appt. only: 800-382-6382</b>
Tues., Oct. 17	Noon-5:45 pm	Pioneer Hi-Bred Int'l, 1365 S. Washington, Constantine
Thurs., Oct. 19	10 am-3:45 pm	Abbott Labs, 901 North Centreville Rd, Sturgis ( <i>closed to public</i> )
Wed., Oct. 25	10 am-3:45 pm	Glen Oaks Community College, 62249 Shimmel Rd., Centreville
Wed., Oct. 25	11:30 am-5:15 pm	JoCo Center, 805 Wood St., Three Rivers
Wed., Nov. 1	8:00 am-1:45 pm	White Pigeon High School, 410 E. Prairie, White Pigeon
Fri., Nov. 10	8:00 am-1:45 pm	Centreville High School, 190 Hogan, Centreville
Tues., Nov. 21	10:00 am-3:45 pm	Sturgis Women's Club for Sturgis Hospital Employees Only
Wed., Nov. 22	10:00 am-3:45 pm	Thurston Woods Village, 307 N. Franks Ave., Sturgis
Fri., Dec. 1	Noon-5:45 pm	W. Mendon United Methodist Church, 22994 Portage Lake Rd.
Mon., Dec. 4	1:00-6:45 pm	Mottville Bible Church, 10477 John St., White Pigeon
Tues., Dec. 5	Noon-5:45 pm	Centreville United Methodist Church, 305 E. Main St., Centreville

## Cass County Oct., Nov., Dec. 2006

Fri., Oct. 27	11:30 am-5:15 pm	Dowagiac Lions Club, 28606 Blue Bird, Dowagiac
Tues., Nov. 21	1:00-6:45 pm	St. Ann's Catholic Church, 421 N. Broadway St., Cassopolis
Mon., Nov. 27	1:00-6:45 pm	Our Lady of the Lake Catholic Church, 24832 US 12, Edwardsburg
Thurs., Dec. 7	Noon-5:45 pm	Marcellus United Methodist Church, 197 W. Main St., Marcellus
Fri., Dec. 29	Noon-5:45 pm	Holy Maternity of Mary Catholic Church, 210 N Front St., Dowagiac

## St. Joseph County, *Continued*

Mon., Dec. 11	Noon-5:45 pm	Sturgis Wesleyan Church, 907 N. Nottawa, Sturgis
Tues., Dec. 12	Noon-5:45 pm	Pioneer Hi-Bred Int'l, 1365 S. Washington, Constantine
Thurs., Dec. 14	8:00 am-1:45 pm	Abbott Labs, 901 N. Centreville Rd, Sturgis. ( <i>closed to public</i> )
Wed., Dec. 27	11:30-5:15 pm	Immaculate Conception Church, 645 S. Douglas, Three Rivers
Thurs., Dec. 28	Noon-5:45 pm	Colon United Methodist Church, 224 North Blackstone, Colon

# Chapter Telephone List

To help reduce our expenses for an outside, after-hours answering service and to take advantage of the full capabilities of our phone system, the Chapter relies on the system to route callers to the appropriate staff member without going through our front desk receptionists.

**But, you need to know who you're calling and his/her extension to reach them quickly.**

So, here is the current staff roster, divided by department. Whenever possible, please use the extension to connect directly with the staff member you're trying to reach. **You can dial the person's extension as soon as your call is "answered" by the phone system.**

If you're not sure which staff member you need to speak with, dial ext. 100 to reach the receptionist.

## Administration

Marilyn Vineyard	Executive Director	Ext. 123
Vicki Nower	Executive Assistant/HR	Ext. 124
CJ Schmiede	Receptionist	Ext. 100
Lenora Webster	Receptionist	Ext. 100
Nancy Wilson	Special Projects	N/A

## Communications & Community Relations

Terri Franklin	Director	Ext. 121
<i>Terri is on extended medical leave &amp; working mostly from home. You may call her in Vicksburg, (269) 649-0322</i>		
Jean Peterson	Volunteers & Events Coord.	Ext. 115
Karen Ford	Blood Services Coordinator	Ext. 131
Vicki Eichstaedt	Administrative Assistant	Ext. 169

## Community Services & Training

*This newly named Department covers Disaster Response, Armed Forces Emergency Services, Health & Safety, and International Services.*

Doug Thompson	Director	Ext. 110
Russ Papworth	Field Services Coordinator	Ext. 126
Kay Ensfield	Casework Coordinator	Ext. 111
Anne Howley-O'Brien	Casework Coordinator	Ext. 112
Cathleen Haight	Administrative Assistant	Ext. 160
Paul Bostic	Health & Safety Coordinator	Ext. 114
Erin Tarnutzer	Operations/Training Coord.	Ext. 113
Claire Torp	Health & Safety Authorized Provider Coordinator	Ext. 163

*Also call Claire in the Allegan Office: (269) 673-8640*

Tim Bougie	Curriculum Implementation Coordinator	Ext. 161
Kristen Schwannecke	Maintenance/Building Security	Ext. 150

Health & Safety Message Line – register for classes, ask questions, etc. Ext. 277

Disaster Services Message Line – report DAT availability, ask questions, etc. Ext. 278

## Finance, Facilities & Technology

Dan Crouch	Director	Ext. 125
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## Fund Development

Sean McCann	Director	Ext. 122
Rose Quoss	Administrative Assistant	Ext. 165

## Chapter Solutions Manager (A Service Area position)

John Sanford	Chapter Solutions Mgr.	Ext. 109
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**All-House Ring:** Ext. 503. Using this extension causes all the phones in the Chapter to ring. Please use it ONLY when you know someone is in the Chapter building to pick up the call. Do NOT leave a message at extension 503.

## Great Lakes Blood Region Employees

*These persons are employees of the Great Lakes Blood Services Region, not the Greater Kalamazoo Area Chapter. Their office hours may not coincide with regular Chapter office hours.*

Ron Dennison	Senior Blood Donor Recruitment Rep	Ext. 178
Jane Emanuel	Blood Donor Recruitment Rep	Ext. 176
Shelley Fleming	Staffing Coordinator	Ext. 162
Sarah Herwick	Blood Donor Recruitment Rep	Ext. 166
Cheryl Hiatt	Blood Collection Staff Supervisor for SW Mich.	Ext. 130

## General Chapter Contact Information

Phone: **(269) 353-6180**

Toll Free: **(800) 382-6382** (available in 269 area code only)

Hours: M, T, W, F -- 8:30 AM - 5:00 PM

Thurs. -- 8:30 AM - 7:00 PM

When calling after-hours, please follow the instructions you'll hear for emergency or non-emergency calls. You can leave a message for a staff member at any time by using his/her office extension.

On-call personnel handle after-hours emergency and military calls. The phone system records the caller's message then sends an alert to the on-call worker that a message is waiting. Emergency and military calls are usually returned within 30 minutes and Disaster Action Team members are alerted as needed.

Fax: **(269) 353-8657**

Allegan office: (269) 673-8640 [staffed part-time]

Cassopolis office: (800) 382-6382 [office is unstaffed]

Centreville office: (800) 382-6382 [office is unstaffed]

Internet: **[www.greaterkzooredcross.org](http://www.greaterkzooredcross.org)**

**[www.redcross.org](http://www.redcross.org)**

Email: **[mail@greaterkzooredcross.org](mailto:mail@greaterkzooredcross.org)**

To email any Chapter staff members, simply use:

*their last name@greaterkzooredcross.org*

For example, to email Terri Franklin, email:

*franklin@greaterkzooredcross.org*

# Clip and Save This Page!

**Help make your home, your workplace and your community a safer place for everyone!**

Take CPR, First Aid or other Red Cross Safety Courses! How about Babysitter's Training for youth ages 11 - 15? Call us at (269) 353-6180, ext. 277, or visit our web site at [www.greaterkzooedcross.org](http://www.greaterkzooedcross.org) for more information or to register. Courses taught at the Chapter Office, 5640 Venture Court, Kalamazoo, MI, unless otherwise indicated.

**October-November-December 2006 Health & Safety Classes schedule**

**First Aid/Adult CPR/AED Courses - \$40**

Sat. October 14 9:00 am - 4:00 pm  
 Sat. December 9 9:00 am - 4:00 pm

**First Aid/Adult-Infant-Child CPR/AED - \$50**

Sat. October 7 8:30 am - 5:30 pm  
 Tues. October 17 8:30 am - 5:30 pm  
 Sat. October 21 8:30 am - 5:30 pm  
 Sat. November 4 8:30 am - 5:30 pm  
 Sat. November 18 8:30 am - 5:30 pm  
 Tues. November 28 8:30 am - 5:30 pm  
 Sat. December 2 8:30 am - 5:30 pm  
 Tues. December 12 8:30 am - 5:30 pm  
 Sat. December 16 8:30 am - 5:30 pm

**Adult CPR/AED - \$30**

Thurs. October 5 6:00 - 10:00 pm  
 Wed. October 11 6:00 - 10:00 pm  
 Mon. October 16 6:00 - 10:00 pm  
 Thurs. November 2 6:00 - 10:00 pm  
 Wed. November 8 6:00 - 10:00 pm  
 Mon. November 13 6:00 - 10:00 pm  
 Thurs. November 30 6:00 - 10:00 pm  
 Wed. December 6 6:00 - 10:00 pm  
 Mon. December 11 6:00 - 10:00 pm

**First Aid Courses - \$30**

Wed. October 4 6:00 - 10:00 pm  
 Mon. October 16 6:00 - 10:00 pm  
 Wed. November 8 6:00 - 10:00 pm  
 Mon. November 20 6:00 - 10:00 pm  
 Wed. December 6 6:00 - 10:00 pm  
 Mon. December 18 6:00 - 10:00 pm

**Babysitter's Training - \$35**

Sat. October 14 9:00 am - 5:00 pm  
 Sat. November 18 9:00 am - 5:00 pm  
 Sat. December 9 9:00 am - 5:00 pm



**Infant/Child CPR - \$30**

Mon. October 9 6:00 - 10:00 pm  
 Thurs. October 19 6:00 - 10:00 pm  
 Mon. November 6 6:00 - 10:00 pm  
 Thurs. November 16 6:00 - 10:00 pm  
 Mon. December 4 6:00 - 10:00 pm  
 Thurs. December 14 6:00 - 10:00 pm

**CPR/AED for Professional Rescuers Courses - \$40**

Sat. October 7 8:30 am - 5:30 pm  
 Sat. October 21 8:30 am - 5:30 pm  
 Sat. November 4 8:30 am - 5:30 pm  
 Sat. November 18 8:30 am - 5:30 pm  
 Sat. December 2 8:30 am - 5:30 pm  
 Sat. December 16 8:30 am - 5:30 pm

**You may now register for our classes on line!**

Go to [www.greaterkzooedcross.org](http://www.greaterkzooedcross.org) and click on the Health & Safety Services button on the home page to get to class registration. Payment is required to confirm your class registration. If you cannot register on-line call us at (269) 353-6180, ext. 277; or toll-free at (800) 382-6382, ext. 277.

All courses require pre-registration with payment. No walk-ins allowed. **If you need training but cannot afford the course fees, call us! Need-based scholarships are available.** Call (269) 353-6180, ext. 277, or visit [www.greaterkzooedcross.org](http://www.greaterkzooedcross.org).

**Health & Safety Classes Available in Allegan County!**

The Allegan County Service Center of the American Red Cross offers First Aid, CPR and Babysitter Training Courses. Call the Service Center at (269) 673-8640 or (800) 382-6382 to register. The courses listed below are taught in Allegan.

Tues., Oct. 10	6:00 - 10:00 PM	Adult CPR/AED	\$30	Tues., Nov. 21	6:00 - 9:00 PM	First Aid	\$30
Tues., Oct. 17	6:00 - 10:00 PM	Infant/Child CPR	\$30	Tues., Dec. 5	6:00 - 10:00 PM	Adult CPR/AED	\$30
Tues., Oct. 24	6:00 - 9:00 PM	First Aid	\$30	Thurs., Dec. 7	6:00 - 10:00 PM	Infant/Child CPR	\$30
				Thurs., Dec. 14	6:00 - 9:00 PM	First Aid	\$30

Sat., Nov. 18 9:00 AM - 3:00 PM Adult-Infant-Child CPR/AED \$40  
 Sat., Dec. 9 9:00 AM - 3:00 PM Adult-Infant-Child CPR/AED \$40

**Register for more than one class and get a discount on class fees for the 2nd and 3rd classes! Call the Allegan Service Center at (269) 673-8640 and ask about the multiple class discount.**

Babysitter's Training: Saturdays, Nov. 4 & Nov. 11  
 9:00 AM - 1:00 PM Attendance at both sessions is required \$30

*The following persons have made financial gifts to the Chapter in memory of or in honor of someone special from May 17 - August 23, 2006*

<b><i>In Memory of:</i></b>	<b><i>By:</i></b>
Frederick Beckman	Bob & Sandy Capp
Sara J. Mattano	Elaine M. Bassett Patricia H. Kellogg Steve & Susan Wilson
Opal Miller	Mr. & Mrs. Joseph D. Anderson
Ethel Plowman	Bob & Sandy Capp Tom & Carol Woolworth
Mina F. Randall	Marie L. Stevens
Kathleen Simon	Cheryl A. Cutro Rita B. Farrell Ruby T. Field Mr. & Mrs. William J. Lawrence, Jr. Mary L. Kryzer John and JoAnne Lawrence Margaret D. Pugh Mr. & Mrs. John P. Reitingner Mrs. Annie M. Ryan Josephine E. Ryan Mary A. Shields Paul & Christine Simon Thomas & Loretta Thompson Mrs. Eleanor V. Van Strein Marilyn J. Vineyard

<b><i>In Honor of:</i></b>	<b><i>By:</i></b>
Charles & Lucy Hammond	Bill Gleason & Leann Carson
Marguerite Hoffman	Charles L. Hoffman
Henry Naour	Ron & Karen Hanson
Vicki Nower	Lenora Webster
C. J. Schmiede	Vicki Nower Lenora Webster
Marie L. Stevens	Joe Gagie
DeVon Swiat	Lenora Webster
The Staff of the Greater Kalamazoo Area Chapter American Red Cross	Dr. & Mrs. Ken Franklin
Lenora Webster	Vicki Nower

*A gift to Red Cross in memory of or in honor of a loved one, or to commemorate a special event, is a gift that keeps on giving! Call Sean McCann, Director of Development, at (269) 353-6180, ext. 122, to find out more.*

## **Children Become “Masters of Disasters” at Red Cross Camp** *By Richard Martinovich*

About twenty children dodged and scampered to avoid getting tagged by one of their own classmates wearing a large lightning bolt, to illustrate the importance of finding a safe haven during a thunderstorm.

The exercise was part of the American Red Cross “Masters of Disaster Mini-Camp,” held under a large tent at the Greater Kalamazoo Area Chapter of the American Red Cross on Venture Court in Oshtemo Township.

About twenty children from kindergarten to fifth grade participated in the Masters of Disaster Mini-Camp, on August 24-25, from 10:00 a.m. until noon. Red Cross instructors discussed topics ranging from lightning and tornado safety to items needed to prepare a family disaster kit.

Kris Posman, a meteorologist from WWMT Channel 3, discussed the differences between a tornado watch and a warning and what to do to prevent injury during a storm.

Firefighters from the Oshtemo Fire Department parked a fire truck on-site and let the children climb in as they talked about what to do in the event of a fire. The children also had the opportunity for a close-up look at a squad car from the Kalamazoo County Sheriff’s Department, while a Sheriff’s Deputy informed them about using the local 9-1-1 emergency system.

This was the first time the Chapter has sponsored this free summertime activity, which was well-received by the children and their families. Masters of Disaster is a comprehensive program designed by the American Red Cross for school children in grades K – 8. Teaching materials and out-of-the-box lesson plans are available in low-cost Kits that can be purchased by schools for use throughout the year. One Kit has enough reproducible materials for multiple classroom use.

For more information on the Masters of Disaster program, contact Tim Bougie at the Chapter office, (269) 353-6180, ext. 161, or email [bougie@greaterkzooedcross.org](mailto:bougie@greaterkzooedcross.org)



*Chapter staffer Tim Bougie (left) pauses for just a moment with volunteer instructors Robin Vanderley and Richard Martinovich during the MOD Day Camp activities. A big thank you to Robin, Richard & Tim for a great day!*

# KAZOO CANTEEN



## Planning is Underway for the 2007 Kazoo Canteen! Your Comments Needed!

Fresh on the heels of the success of the **2006 Kazoo Canteen** -- the Chapter's primary annual fundraising event -- the Steering Committee for the **2007 Kazoo Canteen** is already at work planning for another fantastic time of fun and fundraising.

Fundraising is a major activity for our local Chapter to ensure that we have the resources available to provide our major Chapter services in time of need. The **2006 Kazoo Canteen** raised \$26,145 for local Chapter services and programs. We look forward to making 2007 even more successful. To do that, we'd like your feedback about the event, or about our fund-raising efforts in general. Please take a moment to fill out the survey below and mail or fax it to the Chapter. We welcome your comments and suggestions, whether you did, or did not, attend this year's **Kazoo Canteen**.

### 2006 Kazoo Canteen Questionnaire

- 2006 marked the 5th year for our annual fund-raising dinner/dance. In 2002 & 2003 it was called the *Swing Dance*. In 2004 it was called the *Touch of Red Gala*. In 2005 & 2006 we renamed the event the **Kazoo Canteen** (the name we intend to stick with!). Have you ever attended any of these events? ( ) **Yes** ( ) **No**. **If Yes**, which one(s)?  
\_\_\_\_\_  
**If No**, why not? \_\_\_\_\_
- If you attended, how would you rate your overall experience at the **2006 Kazoo Canteen**? ( ) Exceeded Expectations ( ) Met Expectations ( ) Below Expectations Explain: \_\_\_\_\_
- If you attended, what 3 activities at the event did you like most? Rate the top three by place in order of importance to you by entering 1 as most, 2 as next and 3 as your final selection. ( ) Two Bands ( ) Silent Auction ( ) Raffle ( ) Food/Meal ( ) Location [Armory] ( ) Dancing ( ) Entertainment ( ) Socializing
- If you attended, compare this event to other nonprofit fund-raising events that you may attend during a year. How would you rate the value for the ticket price that you paid? ( ) Exceeded Expectations ( ) Met Expectations ( ) Below Expectations Explain: \_\_\_\_\_
- Would you consider attending the event in 2007 ( ) **Yes** ( ) **No** **If No**, why not? \_\_\_\_\_
- What suggestions do you have to make this event a better experience for you, or make you more likely to attend?  
\_\_\_\_\_  
\_\_\_\_\_
- Would you be interested in volunteering to help plan and execute this event in 2007, or for other activities at the Chapter? ( ) **Yes** ( ) **No** **If Yes**, please contact Jean Petersen at the Chapter, 269-353-6180, ext. 115. Or, give us your name & phone number below and we'll call you!

**Help is needed in a variety of areas both before the event date and during the event itself.** Activities include: Sponsor Solicitation; Silent Auction Solicitation; Event Ticket Sales; Raffle Ticket Sales; Food & Beverage Coordination; Food & Beverage servers (working with the event caterer); Decorating; Staffing Silent Auction Tables; Greeters/Registration; Cashiers; Promotional activities; Set-up & Clean-up.

- Additional Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Name & phone # (Optional)** \_\_\_\_\_

**Please return the questionnaire to:** Vicki Eichstaedt, American Red Cross, 5640 Venture Ct., Kalamazoo, MI 49009, or fax this page to Vicki at (269) 353-8657. Send additional pages if necessary. Thank you for your help!



Serving the people of Kalamazoo, Allegan, Cass and St. Joseph Counties.

5640 Venture Court  
Kalamazoo, MI 49009-1860

Phone: (269) 353-6180

Toll Free: (800) 382-6382 (from 269 area code only)

Fax: (269) 353-8657

Allegan office: (269) 673-8640

Cassopolis office: (800) 382-6382

Centreville office: (800) 382-6382

Internet: [www.greaterkzooredcross.org](http://www.greaterkzooredcross.org)

[www.redcross.org](http://www.redcross.org)

Email: [mail@greaterkzooredcross.org](mailto:mail@greaterkzooredcross.org)

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### Holiday Closings

Friday, Nov. 10, 2006, for Veterans' Day

Thursday & Friday, Nov. 23 & 24, 2006,  
for Thanksgiving

Monday, Dec. 25, 2006, for Christmas Day

Monday, Jan. 1, 2007, for New Year's Day

Emergency calls are answered

24-hours-a-day when the office is closed.

(269) 353-6180 or (800) 382-6382

**DON'T MISS IMPORTANT INFORMATION! This Red Cross Newsletter contains:**

\* The First Aid, CPR, Babysitting and Disaster Training Classes Schedules for Oct.-Nov.-Dec. 2006.

\* The Blood Drive Schedules for Kalamazoo, Allegan, Cass & St. Joseph Counties.

You also can find those schedules on-line at [www.greaterkzooredcross.org](http://www.greaterkzooredcross.org)

### 2006 - 2007 Board of Directors

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Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/ZIP \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

Mail To: T. Franklin, American Red Cross 5640 Venture Ct., Kalamazoo, MI 49009

Fax: (269) 353-8657

E-mail: [franklin@greaterkzooredcross.org](mailto:franklin@greaterkzooredcross.org)

**CHANGED YOUR MAILING  
OR EMAIL ADDRESS?  
PLEASE LET US KNOW!!**